

# **Partners - Useful Links & Contact Details**

Welcome to our quick resource guide. Here, we have outlined how you can find the latest updates on our products, access our AI Help Desk, and ways to contact us.

### **Product News & Roadmap**

Stay up to date with important product news directly in your Daktela solution. Keep an eye out for notifications in the navigation bar. Once you've read them, you can always find them again under **Resources**  $\rightarrow$  **Daktela News.** 

Additionally, keep track of our upcoming product features and plans by following our - **Visit our Product Roadmap here** 

#### **Partner Newsletter**

Sign up to our Partner Newsletter and be one of the first to discover our latest features, upcoming developments, and exclusive updates - <u>Subscribe to our partner newsletter</u>

## **AI Help Desk**

Powered by ChatGPT and engineered by Daktela's AI team, our AI Knowledge Bot is tailored specifically for our Daktela documentation. Use this self-serve AI Help Desk to ask any queries and it will provide answers and links to relevant information.

- Try our AI Helpdesk here

#### **Contact Us**

Each Partner has their own dedicated Account Manager within Daktela and a person or team assigned to manage and champion Daktela within your organisation.

If you need help with the PartnerPortal we're here for you too. Whether you require support or have feedback, please don't hesitate to reach out:

• WhatsApp: <u>Click here</u> or message +420 226 211 245

• Call: 020 8089 1452

• Email: partners@daktela.co.uk

Thanks for your support, The Team @Daktela